



Change of Payment Options and Direct Debit/Direct Credit Request

Share Trading with Westpac Online Investing is a service provided through Westpac Securities Limited ABN 39 087 924 221 AFSL 233723 (Westpac Securities) by Australian Investment Exchange Ltd (the Participant, we, us, our) ABN 71 076 515 930 AFSL 241400, a participant of the ASX Group and Chi-X Australia.

B. Change your nominated bank account – Direct Debit and Direct Credit Request

Complete the following if you wish to change your existing bank account details with Westpac Securities

Westpac Securities Account Number

Mr Ms Mrs Miss Dr Other (specify)

Surname:

Given Name(s)/Company name:

Residential Address:

Postcode Country

Please attach a copy of a recent bank statement for the bank account you have nominated below. If this bank account is a joint account where one or more parties are not account holders on this share trading account, you MUST provide identification for them and have them sign the Direct Debit and Direct Credit Request section of this form.

Name and branch of Financial Institution where account is held

Address of Financial Institution where account is held

Personal name on bank account to be debited

BSB

Bank Account Number

This is a Westpac DIY Super Working Account and I would like to receive preferred brokerage rates.

Complete this form if you wish to:

- Change your payment instructions (Section A)
- Change your nominated bank account (Section B)

A. Change of Payment Method

Select your preferred method of payment when you BUY shares. Your current details will be changed to reflect this option.

Note: Your preferred method of payment can only be changed once your account has no open orders or unsettled trades.

Note: If you are subscribed to the Dividend Direction Service and you change your settlement method from a Westpac Cash Investment Account to any other account, we will opt out of the service for you on your behalf.

Westpac Securities Account Number

Select ONE option (✓) only

Integrated Accounts

- Westpac DIY Super Working Account
 BT Margin Lending

Standard Accounts

- Direct Debit/Direct Credit from any other bank account
 BPAY®
 Non-BT Margin Lending

Margin Lender Name

Name of account as per lending agreement

Margin Lending Account Number

Signature

Date:

DD / MM / YY

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B. Change your nominated bank account – Direct Debit and Direct Credit Request

When you SELL shares, the proceeds are credited to this nominated account. Bank account name(s) must match broking registration name(s).

I/We understand and acknowledge that:

- my/our financial institution has absolute discretion to decide the order in which it will pay moneys under this request, or any other request, authority or mandate;
- my/our financial institution has absolute discretion to refuse to honour this request at anytime;
- you may vary the amount or frequency of future debits to meet amounts payable under the Service;
- this request operates on the terms of the Direct Debit and Direct Credit Request Service Agreement (as varied by you) which I/we have read and agree to;
- the information and privacy consent in the terms and conditions of the Westpac and the Participant's Privacy Policies will apply to the personal information collected on this form;
- the account details are correct and have been checked against a recent account statement from the nominated financial institution.

I/We authorise and request, Australian Investment Exchange Ltd (APCA ID. Direct Debit ID is 123840, Direct Credit ID is 123840) to arrange for funds to be debited from and credited to my/our account at the financial institution specified in the application and as prescribed below through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force in accordance with the terms described in the Direct Debit and Direct Credit Request Service Agreement below.

I/We agree for the Participant to remit funds to my/our choice of nominated bank account.

I/We authorise the following:

1. The Participant to verify the details of the account mentioned in this form with my/our financial institution
2. The financial institution to release information allowing the Participant to verify the account details mentioned in this form

Signature Applicant (1) /(Sole) Director 1

Date: DD / MM / YY

Signature Applicant (2) /Director/Secretary

Date: DD / MM / YY

Please mail or fax the completed form to:

 **Westpac Securities**
Reply Paid 85157
Australia Square
NSW 1214
Fax: 1300 130 493

Direct Debit and Direct Credit Request Service Agreement

This agreement and the Direct Debit/Direct Credit Request form set out details of the terms on which you have authorised the Participant to arrange for amounts owing to us to be made by deduction from your account at your financial institution or for amounts to be credited to your account.

1. The Participant will advise you, in writing or electronically, in the form of a confirmation, the drawing details that includes the settlement amount due and the settlement date.
2. Where the settlement date falls on a non-Business Day, the Participant will draw the amount on the following Business Day. Please contact your financial institution direct if you are uncertain when a debit will be processed to your account.
3. The Participant reserves the right to charge a dishonour fee if any debit item already debited from your nominated account is returned as unpaid by the financial institution.
4. The Participant will keep your information about your nominated account at the financial institution private and confidential unless this information is required by your financial institution to investigate a claim made on it relating to an alleged incorrect or wrongful debt, or as otherwise required by law.
5. In the event of a debit returned unpaid, the Participant may attempt a redraw on your nominated account.
6. The Participant will advise you 14 days in advance of any changes to the Direct Debit/Credit arrangements.
7. If you provide an incorrect bank account number, you may incur a fee if the Participant has processed a transaction to that account.

Your rights

8. You may terminate the Direct Debit/Credit arrangement of your trades with us; however, this termination must be in writing.
9. Where you consider the debit/credit is incorrect in either the due date or amount or both, you should raise the matter with us.
10. Please contact the Participant during business hours for all matters relating to the Direct Debit/Credit arrangements, including to request a deferment or stopping of debits, questions regarding the amounts or dates of credits or debits or altering or stopping the arrangement. You can also contact your nominated financial institution to request a stop or cancellation of the Direct Debit arrangement or to dispute a debit to your nominated account. We have a dispute resolution process available if you have a complaint which we do not resolve. Further information on that process is in the Financial Services Guide which is available online or by calling the Participant.

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Your responsibilities

11. It is your responsibility:

- to check with the financial institution where your account is held before completing the Direct Debit/Credit Request (DDCR) as Direct Debiting/ Crediting through Bulk Electronic Clearing System (BECS) is not allowed on the full range of accounts. You should also complete your account details, including Bank State Branch (BSB) number, directly off a recent account statement from your financial institution;
- to ensure sufficient cleared funds are available in the nominated account to meet the debit on the due settlement date of your transactions executed by the Participant;
- to ensure that the authorisation to debit/credit the nominated account is in the same name as the account signing the instruction held by the financial institution where the account is held;
- to advise us if the account you have nominated to debit/credit is transferred or closed; and
- to ensure that suitable arrangements are made if the Direct Debit/Credit arrangement is cancelled:
 - by yourself;
 - by your nominated financial institution; or
 - for any other reason.